

No one plans to spill milk on their Chromebook or drop an iPad face down in the classroom! They're called accidents for a reason...they happen, they're unintentional. What is planned is the Peace of Mind our customers have knowing their education devices are protected by GoCare.

We take the worry out of those moments by providing an EZ Claims process - filing a claim has never been easier. Our all US-based customer service team reviews and processes claims quickly processes to get damaged devices on the road to repair.

A cracked screen is an expensive repair, but not when your device is covered by GoCare.

Solutions, not stress.

*That's the GoCare Peace of Mind promise.*



## WHAT IS COVERED

*(Refer to prices and selections in Plan Options)*

**Mechanical Breakdown** – mechanical and electrical failures. Defective buttons or connectivity ports.

**Accidental Damage from Handling** – Damage from drops, such as cracks, dings, housing damage, or shattered screens. Liquid damage from spills to full submersion

**Theft (non-burglary)** – Devices that are stolen

**Perils** – Fire, Flood, Vandalism, Natural Disasters

**Mysterious Disappearance (lost)** – Lost devices

**Burglary/Robbery** – Devices taken by force

See policy for complete details, terms and conditions

## HOW IT WORKS

When an issue occurs, a **Claim** is filed online. Liquid damage claims must be filed within 7 calendar days; all other claims must be filed within 30 days of the incident. Sooner is always better!

A complete, detailed claim form is imperative to the prompt processing of any claims. We want to resolve issues quickly, so we have made the claims process a breeze.

Our Claims Specialists will review the claim in 4-6 business hours. Once approved, packing and shipping instructions will be emailed along with a prepaid shipping label.

*If we must replace a device, we take ownership of the original device and provide a replacement or settlement based on our agreement. The remaining coverage transfers to the new device.*



# GO CARE

OUR SERVICE IS YOUR PROTECTION

**Herculaneum High School** has selected GoCare as their preferred protection plan vendor for their student issued Chromebooks.

Let GoCare help you keep your student's device protected from life's accidents.

It is quick and easy to purchase your discounted school coverage at: **[www.gocare.com/dunklin](http://www.gocare.com/dunklin)**

**We accept Visa, MasterCard, Discover, AMEX, and PayPal**

## YOUR PLAN DETAILS

**Device:** Dell Chromebook 11

**Term:** 1 Year

**Deductible:** \$0

### OPTIONS

**Coverage:** Mechanical Breakdown, Accidental Damage, Theft, Perils, Burglary/Robbery ONLY

**Cost:** \$38.17

**Coverage:** Mechanical Breakdown, Accidental Damage, Theft, Perils, Burglary/Robbery, and Lost

**Cost:** \$43.35

Portal opens August 8<sup>th</sup>



## WHO WE ARE

GoCare is one of the largest independent insurance providers for mobile electronic devices. We take pride in the comprehensive coverage we offer and our simple, easy to use claims process. With a 5 star Trust Pilot rating, an A rating with the BBB, and thousands of ecstatic customers, GoCare values every customer's experience.

Underwritten by Fortegra Financial and affiliates, part of the Tiptree Financial Family.

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